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## **Local business managers receive safety and leadership training**

MONTROSE, Colo.—Safety on the ground as well as in the air is critical to aviation activities. As part of Black Canyon Jet Center’s effort to provide quality service to customers, several of its key personnel attended a safety training session in Dallas recently.

The National Air Transportation Association’s (NATA) Line Service Supervisor Training provides professional development and helps participants increase their proficiency in strategic planning, supervising staff, motivating others, and communicating and coaching their respective teams. It is a high-impact, high-energy seminar that helps participants reach new levels of leadership as they implement their skills on the tarmac. Line service refers to individuals who perform tasks such as aircraft refueling operations, parking arriving aircraft, safely towing aircraft in and around taxing areas and hangars, perform regular quality control checks on aviation fuel, customer service functions and much more.

Ken Watson, general manager, and Manny Gomez, line service supervisor, attended the NATA seminar to be re-certified as line service supervisors and also to continue gaining knowledge to lead Black Canyon Jet Center staff in maintaining the world-class service and safety for which they are known.

“A business can never have too much knowledge pertaining to leadership, safety and customer service, there can always be improvement,” said Watson. “NATA seminars provide professionals with outside perspectives, new ideas and training we can take back to our staff and implement in our business.”

The National Air Transportation Association is the leading organization representing aviation service businesses such as fixed-base operators, charter providers, aircraft management companies, flight training and airline service companies. Founded in 1940, NATA aggressively promotes safety and the success of aviation service businesses through its advocacy efforts before government, the media and the public as well as by providing valuable programs and forums to further its members’ performance.

Prior to attending the line supervisor training, Watson and Gomez were required to complete the FAA Fire Safety Training. “Fires can be extremely dangerous on the ramp, even deadly,” said Gomez. “Aircraft and fuel trucks can be a huge fire risk and proper fire safety training is essential.”

NATA provides Safety 1<sup>st</sup> training for all of Black Canyon Jet Center’s employees. The goal is to provide support and train members who provide ground assistance with the best safety guidance and training available in the industry. All members of the BCJC line service staff are required to pass the Safety 1<sup>st</sup> training and be recertified each year prior to working on the ramp. Black Canyon Jet Center has been a member of NATA and upholding their standards since 2006.

Visitors come to the Western Slope of Colorado for business, pleasure and nonprofit purposes. Black Canyon Jet Center manages the fixed-base operations (FBO) for general aviation at the Montrose Regional Airport, providing fuel, aircraft parking and world-class service to residents and visitors alike. For more information, call 970-249-7111 or visit [www.blackcanyonjet.com](http://www.blackcanyonjet.com).

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