

THE TRUSTED STANDARD IN TRAINING



**SAFETY 1<sup>ST</sup>**   
TRAINING CENTER  
COURSE CATALOG & PRICING

COMPREHENSIVE

CUSTOMIZABLE

RATINGS-BASED



## Table of Contents

[Welcome to a New Way To Train](#).....- 2 -

[Subscription Pricing](#).....- 4 -

[Basic Safety and Service Courses](#) .....- 5 -

[Line Service Fundamentals Courses](#).....- 7 -

[Fuel and Oil Servicing Courses](#).....- 10 -

[Fuel and Fire Safety Courses](#).....- 12 -

[Supplementary Ground Handling Courses](#).....- 13 -

[Supervisory Courses](#).....- 14 -

[Towing Courses](#).....- 15 -

[Health and Safety \(OSHA\) Courses](#).....- 16 -

[Human Factors Courses](#).....- 20 -

[Courses Coming Soon to the Safety 1<sup>st</sup> Training Center!](#).....- 21 -

[Safety 1<sup>st</sup> Ratings](#).....- 22 -

[Safety 1<sup>st</sup> Certification Levels](#).....- 28 -

[Default Course Tracks](#).....- 29 -



### Welcome to a New Way To Train

The Safety 1<sup>st</sup> Training Center offers a new approach to training that focuses on employee learning and development rather than just simple compliance.

To help explain how this new approach works, we've defined some of the key terms and new features of the Safety 1<sup>st</sup> Training Center below:

**Course:** A course is a single unit of learning within the Training Center (i.e. the Aircraft Marshalling Course) and can consist of multiple components. Each of the components within a course requires completion before credit for the course is achieved. The most common course components are:

- **Lesson:** The content that provides information to the student, typically an e-learning presentation.
- **Exam:** An online, multiple-choice exam designed to gauge the student's knowledge retention from the lesson.
- **On-the-Job Training (OJT):** Provided to the student by the company trainer on topics related to a course. An OJT Resource is provided within most courses and the trainer must certify that OJT training has been performed where applicable.
- **Practical Exam:** The practical exam is a final proficiency check to verify that the student has achieved the knowledge, judgement, and skills necessary to perform a given task. Not all courses require a practical exam, but those that do, include a Practical Exam Resource. Trainers must certify when practical exams are completed.

Recurrent training is important to maintaining a safe and knowledgeable workforce so most courses within the Training Center have an expiration date. To prevent a course from expiring students must remain current on the courses they have completed. Recurrency requirements are defined in the course descriptions for each course.

- **Course Track:** The Training Center contains many courses, and the course track is the method of presenting and organizing those courses to the student. A course track serves as a map that guides students through the courses they need to complete. A default course track is provided for each job Role (i.e. the Professional Line Service Track [PLST] for the Line Service Role). Company administrators may also create



custom course tracks that tailor a student's learning experience to the specific environment, equipment, and services at their location. There is no cost or limit on creating custom course tracks. Not

only does a course track provide a simple ordering of courses, but it also allows administrators to create some freedom for students by placing courses in Blocks.

- **Block:** A Block is a key component of a course track that allows administrators and trainers to manage student pacing within the system. A block is simply a group of courses that a student can access at a given time. They are ordered sequentially, meaning the student cannot begin the courses in Block 2 until all of the courses in Block 1 have been completed or access the courses in Block 3 until all the courses in Block 2 are completed and so on.
- **Role:** A Role is a job that someone performs (i.e. Line Service, CSR, or Supervisor), The Role assigned to a student within the Training Center will dictate what course tracks are available to be assigned to the student.
- **Ratings:** One of the most exciting changes to the new Safety 1<sup>st</sup> Training Center is the use of ratings as opposed to a single certificate. Each rating has a set of required courses and the rating is automatically awarded to the student when those courses are completed. Some courses may be duplicated in different ratings (i.e. the Aircraft Marshalling course is a requirement for multiple ratings), but the student only needs to complete the course once. A student maintains a rating they have earned as long as the courses comprising that rating are not allowed to expire.
- **Certification Level:** A student's Certification level is a measure of their training and experience. There are three different certification levels: Basic, Intermediate and Expert. A student can advance in certification level by gaining additional ratings and time on the job.



## Subscription Pricing

The NATA Safety 1<sup>st</sup> Training Center is available on a subscription basis for NATA members. With subscription pricing, businesses can fix their annual training cost for both new and recurrent training while also reducing the financial impact of employee turnover. The annual subscription fee\* is based upon the type and number of training slots needed by a company. A training slot can be filled by an active employee and when that employee leaves the company they are simply marked inactive and their replacement is added to the system at no charge.

*\*Removing an individual from the training center deactivates their digital training record. Do not mark current employees as inactive in order to free up slots for others to train. The Safety 1<sup>st</sup> Training Center is a continuous training and development platform. Subscription pricing is based upon automatic annual renewal. Ratings, certifications and digital training records are only available to active subscribers.*

Pricing is based upon the number and type of slots needed:

### Line Service Slot Pricing

Training Slots	Per Slot Cost
1-10	\$195
11-20	\$189
21-50	\$177
51-100	\$165
101-499	\$147
500+	\$130

### Customer Service Rep. Slot Pricing (Towing & Refueling Not Included)

Training Slots	Per Slot Cost
1-10	\$146
11-20	\$142
21-50	\$133
51-100	\$124
101-499	\$110
500+	\$98



Basic Safety and Service Courses

Course # / Title	B001 – Introduction to General & Business Aviation
Description	What is general and business aviation, and how does it differ from the airline environment most of us are used to? B001 answers these questions and more by exploring business and general aviation aircraft types and missions, and also shines a light on the national and global economic impact that business and general aviation provides.
Recurrency	None- B001 will remain current as long as your user profile remains active.

Course # / Title	B002 – The Language of Aviation
Description	Aviation, like many other industries, has a language all its own. In order to be successful in the aviation industry, you must be able to effectively speak the language. B002 covers the language essentials you need by reviewing the phonetic alphabet, 24-hour clock, and UTC time, along with the common terms and acronyms used in business and general aviation.
Recurrency	None- B002 will remain current as long as your user profile remains active.

Course # / Title	B003 – Aircraft Terminology
Description	Ever wonder why aircraft are equipped with different colored lights? Or what the difference between an aileron and an elevator was? Regardless of your role at an airport, knowing the answers to these questions and being familiar with the basic components of fixed-wing aircraft is essential. B003 covers these topics along with directional terminology and other concepts that are fundamental to the safe and efficient servicing of aircraft.
Recurrency	36 Months



# Training Center Course Catalog

Course # / Title	B004 – Introduction to Ground Handling Operators
Description	Ground handling operations can take many different forms. B004 introduces FBO’s, BAHA’s, Supervisory Agents, and others to give you a better understanding of the various ground handling operations that exist around the world.
Recurrency	None- B004 will remain current as long as your user profile remains active.

Course # / Title	B005 – Role of a Line Service Specialist
Description	Line Service Specialists play a vital role in the provision of ground handling services. B005 reviews the essential services that Line Service Specialists provide and the important role they serve in the business and general aviation industry.
Recurrency	None- B005 will remain current as long as your user profile remains active.

Course # / Title	B006 – Basic Airport and Apron Safety
Description	An airport apron can be a very hazardous work environment. Working on the apron requires knowledge and vigilance to remain safe. B006 reviews the primary ramp hazards, mitigations, and specific personal safety precautions you need to ensure your safety and the safety of others.
Recurrency	24 Months

Course # / Title	B007a – Airport Security Awareness
Description	Airport security is vital to the safety of flight operations and to the future of our industry. B007a provides an overview of the major security threats to airports, airport security controls, and general security processes.
Recurrency	24 Months



Course # / Title	B007b – Specific Airport Security
Description	Knowing the specific security features of your airport is vital. B007b provides an overview of the security features that are found at most airports to give you a better understanding of those that apply to yours.
Recurrency	24 Months

Line Service Fundamentals Courses

Course # / Title	L001 – Aircraft Marshalling
Description	Poor or complacent execution of marshalling tasks can make an unfavorable impression or even lead to expensive aircraft damages. L001 teaches the internationally recognized hand signals that flight crews know and depend on for safe aircraft marshalling. It also covers the most common errors marshaller’s make and provides the necessary information you need to ensure accuracy and professionalism with every marshalling operation.
Recurrency	24 Months

Course # / Title	L002 – Wing-Walking
Description	Wing walking – ensuring aircraft clearances during towing, taxiing, and marshalling – is often considered to be a simple and obvious task. Despite this fact, or maybe because of it, countless hangar rash and ground handling incidents have occurred because the importance of properly trained wing-walkers was underestimated. L002 provides the foundation needed to be an effective and safe wing-walker by focusing on roles and responsibilities, communication, and the importance of vigilance while wing-walking.
Recurrency	24 Months

Course # / Title	L003 – Apron Operations Management
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# Training Center Course Catalog

Description	Preventing damage to the aircraft entrusted to your care is absolutely essential to the success of you and your company. L003 identifies common errors and workplace attitudes that lead to damaged aircraft and unsafe apron operations. You'll also be introduced to the 50/10 rule, FOD prevention, and other concepts that are vital to reducing the risk of aircraft damage on your apron.
Recurrency	24 Months

Course # / Title	L004 – Lavatory Servicing
Description	While admittedly not the most glamorous job in aviation, aircraft lavatory servicing is a necessary service your customers rely on. L004 provides instructions on how to safely service aircraft lavatory systems and properly dispose of collected waste.
Recurrency	24 Months

Course # / Title	L005 – Potable Water Servicing
Description	Did you know that potable water equipment is subject to the same regulations that govern food service equipment? Providing clean drinking water for human consumption onboard aircraft requires demanding attention to cleanliness and aircraft fill procedures. L005 addresses these topics and more.
Recurrency	24 Months



Course # / Title	L006 – Aircraft Windshield Servicing
Description	The cost of a windshield replacement for today’s business jets can run upwards of a \$100,000 and take an aircraft out of service for at least a week. L006 will introduce you to the required materials and proper procedures for cleaning aircraft windshields (transparencies). For example, what is the difference between polycarbonate and stretched acrylic transparencies? How does NESA or “coated glass” work? Learn the proper procedures and other factors required to manage these specialized surfaces for customer satisfaction.
Recurrency	24 Months

Course # / Title	L007 – Driving on The Airport
Description	Driving on the airport is a major responsibility. It requires a thorough knowledge of traffic patterns, right of way rules, and airport signs and markings. L007 covers these topics and more to provide a foundation for safe vehicle operations in the airport environment.
Recurrency	24 Months

Course # / Title	L008 – Ground Power Units
Description	Improper operation of a GPU can lead to extensive damage of aircraft electrical systems, the GPU, or even injury to the operator. L008 covers the basic operational procedures you need to know to protect aircraft, equipment, and yourself.
Recurrency	24 Months

Course # / Title	L009 – Aircraft Oxygen Servicing
Description	Did you know that oxygen is an accelerant that aids in combustion? Or, that pressurized oxygen can spontaneously combust if mixed with hydrocarbons? In L009, you’ll learn these and other oxygen characteristics that are critical to the safe servicing of aircraft oxygen systems.
Recurrency	24 Months



Fuel and Oil Servicing Courses

Course # / Title	F001 – Piston Engine Oil Servicing
Description	With so many different types, categories, and grades of aviation piston engine oils, there is a lot more to piston engine oil servicing than you may think! In F001, we take an in-depth look at the differences between spark-ignition and compression-ignition piston engines, the various oils used with each, and how to properly perform an aviation piston engine oil servicing.
Recurrency	24 Months

Course # / Title	F002 – Turbine Engine Oil Servicing
Description	Did you know that oil requirements for turbine engines are so specific that it matters down to the exact brand of oil that is used? In F002, you’ll learn how to safely and accurately fulfill turbine engine oil requests, for the safety of flight and customer satisfaction.
Recurrency	24 Months

Course # / Title	F003 – Aviation Fuel Basics
Description	Obviously, fuel is flammable, but did you know that just how flammable fuel is depends directly on its flashpoint? Or, that there are at least four grades of commercially available Avgas and three grades of commercially available jet fuel? In F003, we’ll cover these topics and more to provide you with the fundamental knowledge of the aviation fuels you’re likely to handle every day.
Recurrency	24 Months



# Training Center Course Catalog

Course # / Title	F004 – Mobile Refueler Familiarization
Description	Mobile refuelers (fuel trucks) are comprised of dozens of components, each serving a specific function to ensure aircraft are refueled safely with the highest quality fuel. In F004, we will cover the refueling system components you need to have a working knowledge of, and the fuel truck driving principles that will keep you safe.
Recurrency	24 Months

Course # / Title	F005 – Misfueling Prevention
Description	Unfortunately, the misfueling of aircraft is a reality that exists in our industry. Worse yet is the fact that every misfueling is 100% preventable. In F005, you will learn exactly what happens when the wrong type or grade of fuel is delivered to an aircraft and the tragic consequences that occur as a result. Fortunately, you’ll also learn the steps and procedures that, if followed, can prevent another misfueling from ever occurring again.
Recurrency	12 Months

Course # / Title	F006 – Over-Wing Refueling
Description	Over-wing refueling is the most common refueling method in general aviation. From personal protective equipment to refueling hazards and hose and nozzle positioning, F006 covers the concepts and details you need to know to safely deliver Avgas and jet fuel over the wing.
Recurrency	24 Months

Course # / Title	F007 – Single-Point Refueling
Description	The single-point method is the most efficient means of delivering jet fuel to turbine aircraft, but also requires specialized knowledge. From fuel panels and control switches to FSII injection systems and mass to volume conversions, F007 covers the single-point refueling concepts you need to know.
Recurrency	24 Months



Fuel and Fire Safety Courses

Course # / Title	FFS001 – Introduction to Fire Safety
Description	From flashpoint to flammability range and autoignition temperature to the heat of combustion, FFS001 covers the characteristics of Avgas and jet fuel that are critical to fire safety. In addition, you’ll learn the key regulatory and training requirements for personnel handling aviation fuel under 14 CFR Part 139.321.
Recurrency	24 Months

Course # / Title	FFS002 – Recognizing Fires and Extinguishing Agents
Description	FFS002 explores the fire tetrahedron, and the extinguishing agents used to fight different classes of fires. Having a thorough working knowledge of these essential topics is critical to the safety of any fuel handling operation.
Recurrency	24 Months

Course # / Title	FFS003 – Fighting Fires
Description	When faced with fire you only have seconds to decide if you should you attempt to fight it or flee the area and call in the professionals. FFS003 identifies the key factors to consider in those critical seconds and relays best practices for fighting fires with portable fire extinguishers.
Recurrency	24 Months

Course # / Title	FFS004 – Minimizing Fire Risk
Description	Being prepared to fight fires and knowing how to minimize fire risk are the keys to fire safety. In FFS004 you’ll learn the many steps you can take to reduce the potential for fires to occur in the first place.
Recurrency	24 Months



# Training Center Course Catalog

Course # / Title	*FFS005 – Hands-On Fire Extinguisher Training
Description	FFS005 details the hands-on training requirements as defined in <i>Advisory Circular (AC) 150/5230-4B, Aircraft Fuel Storage, Handling, Training, and Dispensing on Airports</i> . *The Lesson in FFS005 is simply a PDF document which needs to be reviewed. Actual hands-on fire extinguisher training must be obtained from the fire department or another qualified source.
Recurrency	24 Months

Course # / Title	*FFS006 – Local Codes and Regulations
Description	Fuel servicing supervisors at Part 139 certificated airports have a responsibility to determine the fire code(s) that appropriately govern their airport. FFS006 outlines this requirement and provides information on where to obtain local fire code briefings. *The Lesson in FFS006 is simply a PDF document which needs to be reviewed.
Recurrency	24 Months

## Supplementary Ground Handling Courses

Course # / Title	SGH001 – De/Anti-Icing
Description	De/anti-icing is critical to safe aircraft departures in winter weather. You’ll learn the difference between deicing and anti-icing fluids, procedures for the safe operation of your deicing equipment, and best practices to effectively deice general and business aviation aircraft.
Recurrency	24 Months



Course # / Title	SGH002 – Regulated Garbage
Description	This course will familiarize you with the definition and purpose of regulated garbage, and the procedures for disposing of the regulated garbage that is removed from aircraft. Additionally, you’ll learn how to handle regulated garbage spills, and the training and compliance documentation you need to be familiar with.
Recurrency	24 Months

Course # / Title	SGH003 – Hazmat-Will Not Carry
Description	This course will provide you an understanding of the definitions and terms related to hazardous materials and their applicable regulations and standards. Additionally, you will learn to identify the different classifications and markings associated with hazardous materials and how to recognize when hazardous materials may be undeclared.
Recurrency	24 Months

Supervisory Courses

Course # / Title	SPV001 – Supervision and Training Management
Description	SPV001 is designed for line service supervisors to sharpen their supervisory, leadership and training skills. In this course, you’ll be introduced to the logistics of supervising a team, the various training and practical instruction methods used to develop teams, and training documentation.  <i>Note: Currently, SPV001 is the only Supervisory course being offered, but look for additional courses as we continue to grow and expand our content!</i>
Recurrency	24 Months



## Towing Courses

Course # / Title	T001 – Aircraft Towing Basics
Description	The towing of aircraft with insufficient training has led to many ground accidents. In T001, you’ll learn the fundamental safety inspections, pre-tow procedures, and aircraft movement essentials to help ensure your safety as well as the safety of your tow team and the aircraft you move.
Recurrency	24 Months

Course # / Title	T002 – Tug and Towbar Towing
Description	T002 takes a deep dive into the specifics of moving aircraft with a tug and towbar. From towbar attachment angles down to the grade of bolts required on tug hitches, this course provides the comprehensive knowledge you need for the safe movement of aircraft.
Recurrency	24 Months

Course # / Title	T003 – Towbarless Tug Towing
Description	Are you familiar with “Wing Growth” phenomenon? Did you know that the steering movements for pushing an aircraft backward with a towbarless tug are opposite that of when using a tug and towbar? In T002, you’ll learn about these important concepts along with the capture component inspections and general capture procedures required for safe tow operations with towbarless tugs.
Recurrency	24 Months





Health and Safety (OSHA) Courses

Course # / Title	H001 – Hazard Communication
Description	H001 covers the risks of exposure to the chemicals in your workplace and how to protect yourself from them. Additional topics include how to read and use hazard labels and Safety Data Sheets and the importance of following your employer’s established protective measures.
Recurrency	24 Months

Course # / Title	H002 – Bloodborne Pathogens
Description	H002 provides the necessary information to recognize the hazards associated with occupational exposure to blood and body fluids. You’ll also learn the necessary steps to prevent exposure to blood and body fluids and what to do if you are exposed to them.
Recurrency	24 Months

Course # / Title	H003 – Cold Stress
Description	In H003, you’ll learn how to identify cold stress factors and explain how the body reacts to cold conditions. You’ll also explore the injuries and illnesses caused by cold exposure and the measures necessary to prevent them.
Recurrency	24 Months

Course # / Title	H004 – Heat Stress
Description	After completing H004, you’ll understand how the human body reacts to heat and how hot environments increase the likelihood of accidents. You’ll also be able to identify heat-related illnesses and learn the basic preventative measures to reduce your risk of heat stress.
Recurrency	24 Months



# Training Center Course Catalog

Course # / Title	H005 – Ergonomics
Description	H005 defines ergonomics and identifies work activities that can lead to injury. You’ll also be introduced to examples of ergonomic principles that can help reduce your risk of getting hurt at work.
Recurrency	24 Months

Course # / Title	H006 – Fall Protection
Description	After completing H006, you’ll be able to recognize causes and risk factors for slips, trips, and falls and be able to identify safe practices in preventing them. You’ll also explore the hazards and protections associated with stairs and ladders and be introduced to fall protection systems.
Recurrency	24 Months

Course # / Title	H007 – Fire Extinguishers
Description	In H007, you’ll learn about the fire “tetrahedron,” different classes of fires, and the types of extinguishers used to fight them. You’ll also come away with the knowledge needed to determine if you should fight a fire and how to do it successfully.
Recurrency	24 Months

Course # / Title	H008 – Fire Prevention and Evacuation
Description	H008 is designed to help you identify fire hazards in the workplace. You’ll also be trained on the importance of knowing the locations of exits, fire alarms, and fire extinguishers, as well as what actions to take in the event of a fire.
Recurrency	24 Months



# Training Center Course Catalog

Course # / Title	H009 – Forklift Safety
Description	Did you know that there are more than 36,000 forklift injuries and 100 fatalities every year in the United States? H009 introduces you to basics of OSHA Standard 1910.178 and covers the topics you need to know for safely operating a powered industrial truck (forklift).
Recurrency	24 Months

Course # / Title	H010 – Hearing Conservation
Description	H010 identifies the effects of noise on hearing and explores the important considerations in selecting the proper type of hearing protection. You’ll also learn how to find and access additional information on hearing conservation.
Recurrency	24 Months

Course # / Title	H011 – Ladder Safety
Description	In H011, you’ll learn about the hazards associated with using portable ladders and how to reduce their risk. Topics include fall protection systems, proper ladder use and max load carrying capacities.
Recurrency	24 Months

Course # / Title	H012 – Lockout/Tagout
Description	H012 is designed to familiarize you with the meaning of Lockout/Tagout, the various types of Lockout/Tagout systems used, and why they are so important.
Recurrency	24 Months

Course # / Title	H013 – Machine Guarding
Description	H013 describes the hazards associated with particular machines and explores how safeguards provide protection against those hazards. You’ll also learn about how, when, and by whom safeguards can be removed and what to do if they are found damaged, missing, or unable to provide adequate protection.



# Training Center Course Catalog

Recurrency	24 Months
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Course # / Title	H014 – Office Safety
Description	H014 will teach you to identify common safety hazards in the office which are caused by layout, furniture, and equipment. You’ll also learn to recognize conditions which lead to electrical, fire, chemical, and other health hazards, and how to take actions to eliminate them.
Recurrency	24 Months

Course # / Title	H015 – PPE
Description	In H015, you’ll learn about the different types of personal protective equipment, how to assess the need for it, and how PPE is worn, removed, and maintained.
Recurrency	24 Months

Course # / Title	H016 – Respiratory Protection
Description	In H016, you’ll understand why respirators may be necessary and how, if improperly fit, used, or maintained, their protective effect can be compromised. You’ll also be made aware of the limitations and capabilities of respirators, along with the general requirements of OSHA's Respiratory Protection Standard and other important respiratory protection topics.
Recurrency	24 Months



## Human Factors Courses

*Note-The human factors series was originally developed for Aviation Maintenance Technicians, however the principles and concepts covered can be universally applied to all professions that have an impact on aviation safety.*

Course # / Title	HF001 – Introduction to Human Factors
Description	In HF001 you'll learn the definition and elements of human factors, and why they are so important to aviation safety.
Recurrency	24 Months

Course # / Title	HF002 – The PEAR Model
Description	HF002 introduces the PEAR model as a tool to help you understand the many concepts related to the science and practice of human factors.
Recurrency	24 Months

Course # / Title	HF003 – Human Error and the Dirty Dozen
Description	HF003 defines the various types of errors related to human factors and introduces the “Dirty Dozen”, which are the most common human factor errors that affect aviation safety.
Recurrency	24 Months

Course # / Title	HF004 – Case Studies and Resources
Description	HF004 provides different case studies on aviation accidents and the human factor errors that caused them. You also will learn where to find good sources of information on human factors and how important you are in applying human factors training to safe outcomes.
Recurrency	24 Months






Courses Coming Soon to the Safety 1<sup>st</sup> Training Center!

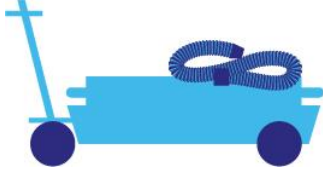
<b>Aviation Fuel Quality Control</b>
Q001 – Quality Control in Aviation Fuels
Q002 – Receipt of Fuel by Transport Truck
Q003 – Daily QC Inspections
Q004 – Advanced QC Inspections


<b>Rotorcraft Handling</b>
R001 – Rotorcraft Terminology
R002 – Rotorcraft Handling
R003 – Rotorcraft Marshalling
R004 – Rotorcraft Fueling


<b>Additional Customer Service Courses</b>
S001 – Role of a CSR
S002 – Unicom & Radio Procedures
S003 – Service Recovery
S004 – Conflict Resolution
S005 – Advanced CSR Course


## Safety 1<sup>st</sup> Ratings

Basic Apron Safety & Security Rating	Course Requirements
	<p>B001 – Introduction to General and Business Aviation</p> <p>B002 – The Language of Aviation</p> <p>B003 – Aircraft Terminology</p> <p>B004 – Introduction to Ground Handling Operators</p> <p>B005 – Role of a Line Service Specialist</p> <p>B006 – Basic Airport &amp; Apron Safety</p> <p>B007a – Airport Security Awareness</p> <p>B007b – Specific Airport Security</p> <p>L003 – Apron Operations Management</p> <p>H001 – Hazard Communication</p> <p>H010 – Hearing Conservation</p> <p>H015 – PPE</p>
Aircraft Marshalling Rating	Course Requirements
	<p>L001 – Aircraft Marshalling</p> <p>L003 – Apron Operations Management</p> <p>H003 – Cold Stress, OR</p> <p>H004 – Heat Stress</p>
Wing Walking Rating	Course Requirements
	<p>L002 – Wing Walking</p> <p>H003 – Cold Stress, OR</p> <p>H004 – Heat Stress</p>


Lavatory Service Rating	Course Requirements
	L004 – Lavatory Service H003 – Cold Stress, OR H004 – Heat Stress


Potable Water Service Rating	Course Requirements
	L005 – Potable Water Servicing H003 – Cold Stress, OR H004 – Heat Stress

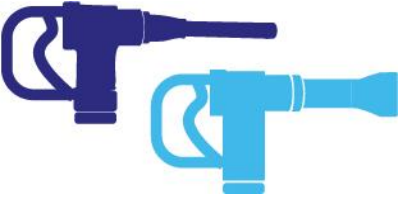
Aircraft Windshield Cleaning Rating	Course Requirements
	L006 – Aircraft Windshield Cleaning H003 – Cold Stress, OR H004 – Heat Stress H011 – Ladder Safety


Ground Power Unit Rating	Course Requirements
	L008 – Ground Power Units H003 – Cold Stress, OR H004 – Heat Stress




Aircraft Oxygen Service Rating	Course Requirements
	L009 – Aircraft Oxygen Servicing H003 – Cold Stress, OR H004 – Heat Stress


General Airport Driving Rating	Course Requirements
	L007 – Driving on the Airport


Over-wing Refueling Rating	Course Requirements
	F001 – Piston Engine Oil Servicing F003 – Aviation Fuel Basics F004 – Mobile Refueler Familiarization F005 – Misfueling Prevention F006 – Over-Wing Refueling FFS001- Introduction to Fire Safety FFS002- Recognizing Fires and Ext. Agents FFS003- Fighting Fires FFS004- Minimizing Fire Risk H011 – Ladder Safety


Single-Point Refueling Rating	Course Requirements
	F002 – Turbine Engine Oil Servicing F003 – Aviation Fuel Basics F004 – Mobile Refueler Familiarization F005 – Misfueling Prevention F007 – Single-Point Refueling FFS001- Introduction to Fire Safety

	<p>FFS002- Recognizing Fires and Ext. Agents          FFS003- Fighting Fires          FFS004- Minimizing Fire Risk          H011 – Ladder Safety</p>
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<b>Piston Engine Oil Servicing</b>	<b>Course Requirements</b>
	F001 – Piston Engine Oil Serving

<b>Turbine Engine Oil Servicing</b>	<b>Course Requirements</b>
	F002 – Turbine Engine Oil Serving

<b>Tow Team Member Rating (non-driving)</b>	<b>Course Requirements</b>
	<p>L001 – Aircraft Marshalling          L002 – Wing Walking          T001 – Aircraft Towing Basics</p>

<b>Tug Driver / Towing Rating</b>	<b>Course Requirements</b>
	<p>L007 – Driving on the Airport          L001 – Aircraft Marshalling          L002 – Wing Walking          T001 – Aircraft Towing Basics          T002 – Tug and Towbar Towing          T003 – Towbarless Tug Towing</p>

139.321(e)(2) Line Fuel Service Rating	Course Requirements
	<p>                     B001 – Intro to General and Business Aviation                      B002 – The Language of Aviation                      B003 – Aircraft Terminology                      B004 – Intro to Ground Handling Operators                      B005 – Role of a Line Service Specialist                      B006 – Basic Airport &amp; Apron Safety                      B007a – Airport Security Awareness                      B007b – Specific Airport Security                      F001- Piston Engine Oil Servicing                      F002- Turbine Engine Oil Servicing                      F003- Aviation Fuel Basics                      F004- Mobile Refueler Familiarization                      F005- Misfueling Prevention                      F006- Over-Wing Refueling                      F007- Single-Point Refueling                      FFS001- Introduction to Fire Safety                      FFS002- Recognizing Fires and Ext. Agents                      FFS003- Fighting Fires                      FFS004- Minimizing Fire Risk                      FFS005- Hands-On Fire Extinguisher Training                      H015 – PPE                 </p>

139.321(e)(1) Fuel Safety Supervisor Rating	Course Requirements
	<p>                     B001 – Intro to General and Business Aviation                      B002 – The Language of Aviation                      B003 – Aircraft Terminology                      B004 – Intro to Ground Handling Operators                      B005 – Role of a Line Service Specialist                      B006 – Basic Airport &amp; Apron Safety                      B007a – Airport Security Awareness                      B007b – Specific Airport Security                      F001- Piston Engine Oil Servicing                      F002- Turbine Engine Oil Servicing                      F003- Aviation Fuel Basics                      F004- Mobile Refueler Familiarization                      F005- Misfueling Prevention                      F006- Over-Wing Refueling                      F007- Single-Point Refueling                      FFS001- Introduction to Fire Safety                      FFS002- Recognizing Fires and Ext. Agents                      FFS003- Fighting Fires                      FFS004- Minimizing Fire Risk                      FFS005- Hands-On Fire Extinguisher Training                      FFS006- Local Codes and Regulations                      H015 – PPE                      SPV001-Supervision and Training Management                 </p>



Safety 1<sup>st</sup> Certification Levels

NATA Safety 1<sup>st</sup> Certification Levels are a means of measuring team members overall experience. Certification levels are achieved through time on the job and ratings held:

Certification Level	Requirements
	<ul style="list-style-type: none"> <li>• Hold a Basic Apron Safety &amp; Security Rating.</li> </ul>
	<ul style="list-style-type: none"> <li>• Hold a Safety 1<sup>st</sup> Basic Certification level for 1 year;</li> <li>• And 5 Safety 1<sup>st</sup> Ratings.</li> </ul>
	<ul style="list-style-type: none"> <li>• Hold a Safety 1<sup>st</sup> Intermediate Certification level for 2 years;</li> <li>• And 10 Safety 1<sup>st</sup> Ratings.</li> </ul>



Default Course Tracks

<b>Professional Line Service Track (PLST)</b>	
Block 1	B001 – Introduction to General and Business Aviation B002 – The Language of Aviation B003 – Aircraft Terminology B004 – Introduction to Ground Handling Operators B005 – Role of a Line Service Specialist B006 – Basic Airport & Apron Safety B007a – Airport Security Awareness B007b – Specific Airport Security L003 – Apron Operations Management H001 – Hazard Communication H010 – Hearing Conservation H015 – PPE
Block 2	L002 – Wing Walking H003 – Cold Stress H004 – Heat Stress L006 – Aircraft Windshield Cleaning H011 – Ladder Safety L007 – Driving on the Airport
Block 3	L001 – Aircraft Marshalling L004 – Lavatory Servicing L005 – Potable Water Servicing L008 – Ground Power Units F001 – Piston Engine Oil Servicing F002 – Turbine Engine Oil Servicing
Block 4	F003 – Aviation Fuel Basics F004 – Mobile Refueler Familiarization F005 – Misfueling Prevention F006 – Over-Wing Refueling F007 – Single Point Refueling FFS001- Introduction to Fire Safety FFS002- Recognizing Fires and Extinguishing Agents FFS003- Fighting Fires



	FFS004- Minimizing Fire Risk FFS005- Hands-On Fire Extinguisher Training
Block 5	T001 – Aircraft Towing Basics T002 – Tug and Towbar Towing T003 – Towbarless Tug Towing

<b>Line Service Supervisor Track (LSST)</b>	
Block 1	B001 – Introduction to General and Business Aviation B002 – The Language of Aviation B003 – Aircraft Terminology B004 – Introduction to Ground Handling Operators B005 – Role of a Line Service Specialist B006 – Basic Airport & Apron Safety B007a – Airport Security Awareness B007b – Specific Airport Security L003 – Apron Operations Management H001 – Hazard Communication H010 – Hearing Conservation H015 – PPE
Block 2	L002 – Wing Walking H003 – Cold Stress H004 – Heat Stress L006 – Aircraft Windshield Cleaning H011 – Ladder Safety L007 – Driving on the Airport
Block 3	L001 – Aircraft Marshalling L004 – Lavatory Servicing L005 – Potable Water Servicing L008 – Ground Power Units F001 – Piston Engine Oil Servicing F002 – Turbine Engine Oil Servicing
Block 4	F003 – Aviation Fuel Basics F004 – Mobile Refueler Familiarization F005 – Misfueling Prevention



	<p>F006 – Over-Wing Refueling          F007 – Single Point Refueling          FFS001- Introduction to Fire Safety          FFS002- Recognizing Fires and Extinguishing Agents          FFS003- Fighting Fires          FFS004- Minimizing Fire Risk          FFS005- Hands-On Fire Extinguisher Training          FFS006- Local Codes and Regulations</p>
Block 5	<p>T001 – Aircraft Towing Basics          T002 – Tug and Towbar Towing          T003 – Towbarless Tug Towing</p>
Block 6	<p>SPV001- Supervision and Training Management          H008 – Fire Prevention and &amp; Evacuation</p>

<b>Customer Service Representative (CSR) Track</b>	
Block 1	<p>B001 – Introduction to General and Business Aviation          B002 – The Language of Aviation          B003 – Aircraft Terminology          B004 – Introduction to Ground Handling Operators          B005 – Role of a Line Service Specialist          B006 – Basic Airport &amp; Apron Safety          B007a – Airport Security Awareness          B007b – Specific Airport Security          L003 – Apron Operations Management          H001 – Hazard Communication          H010 – Hearing Conservation          H015 – PPE</p>
Block 2	<p>L001 – Aircraft Marshalling          L002 – Wing Walking          H003 – Cold Stress          H004 – Heat Stress          L006 – Aircraft Windshield Cleaning          H011 – Ladder Safety          L007 – Driving on the Airport</p>





Block 3	F001 – Piston Engine Oil Servicing F002 – Turbine Engine Oil Servicing F003 – Aviation Fuel Basics F005 – Misfueling Prevention
Block 4	H005 – Ergonomics H014 – Office Safety H007 – Fire Extinguishers H008 – Fire Prevention and & Evacuation

End of Catalog.